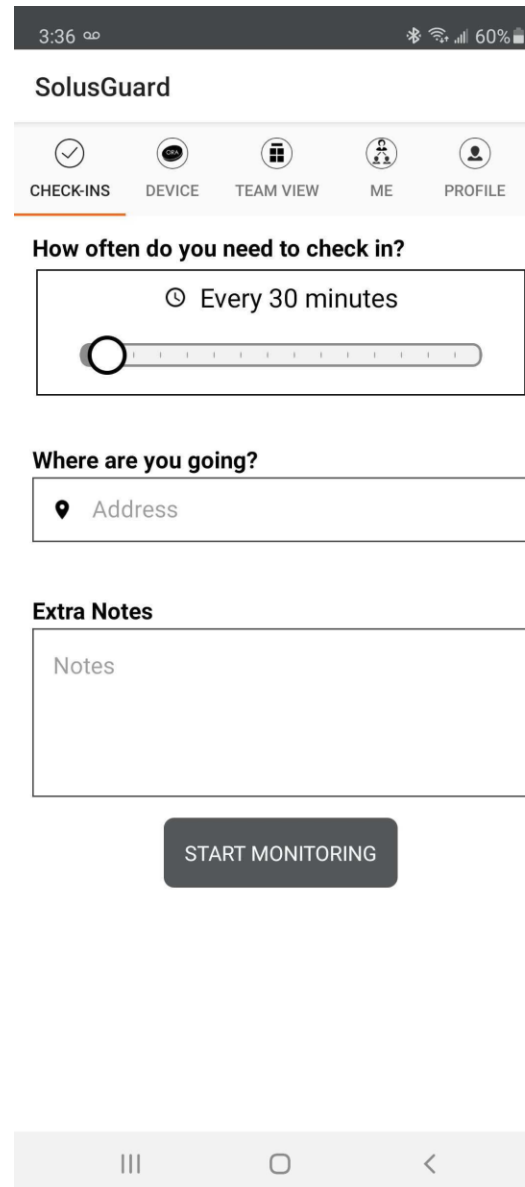




Emergency Alerts and Check-In Services

The Check-In system is a proactive monitoring system that you activate when needed.

- Choose the appropriate amount of time for your check ins.
- Enter your relevant details in the address and notes fields
- Start the check in session.
- Check In by pressing the "Restart" button to indicate that you are OK.
- If your timer gets down to two minutes remaining, your phone will remind you. You have two minutes to go into the app and check in before an emergency alert is sent out.
- Once the timer expires, the NMC and your emergency contacts will be notified that you have missed a check in and may require assistance.
- Press "Check Out" at any time to end the check in session.



The screenshot shows the SolusGuard app interface. At the top, the status bar displays the time 3:36, signal strength, Wi-Fi, and 60% battery. Below the status bar, the app title "SolusGuard" is centered. A navigation bar contains five icons: a checkmark for "CHECK-INS", a speech bubble for "DEVICE", a grid for "TEAM VIEW", a person for "ME", and a profile for "PROFILE". The "CHECK-INS" tab is selected and highlighted with an orange underline. Below the navigation bar, the section "How often do you need to check in?" features a slider control set to "Every 30 minutes". The next section, "Where are you going?", has a text input field with a location pin icon and the placeholder text "Address". Below that, the "Extra Notes" section has a text area with the placeholder text "Notes". At the bottom of the form is a dark grey button labeled "START MONITORING". The bottom of the screen shows the standard Android navigation bar with three icons: a home button, a square button, and a back arrow.

Timer to choose the appropriate amount of time.

Field to enter an address.

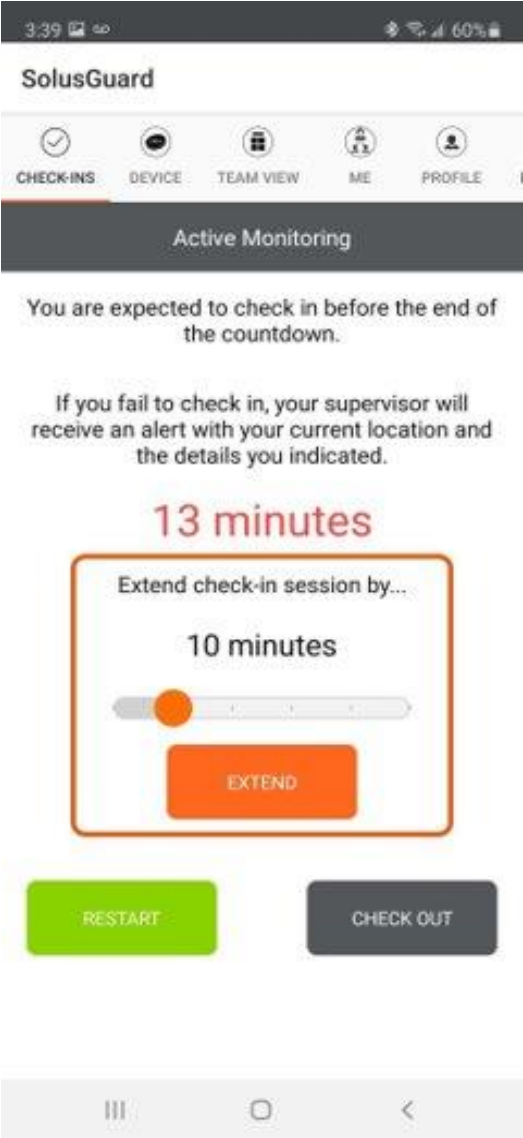
Field to enter additional details that will help in an emergency.

Once you are ready, click "Start Monitoring" to start the session timer.

Check-In Service

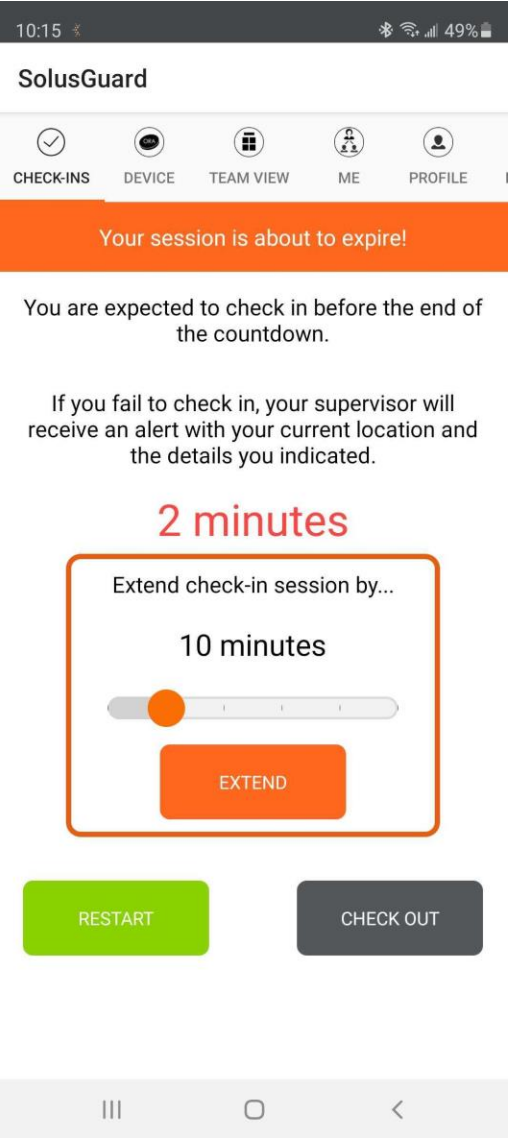


When you click "Start Monitoring" this screen appears. You can see the timer, based on the amount of time you chose.



Press "Extend" to add time to your timer length.

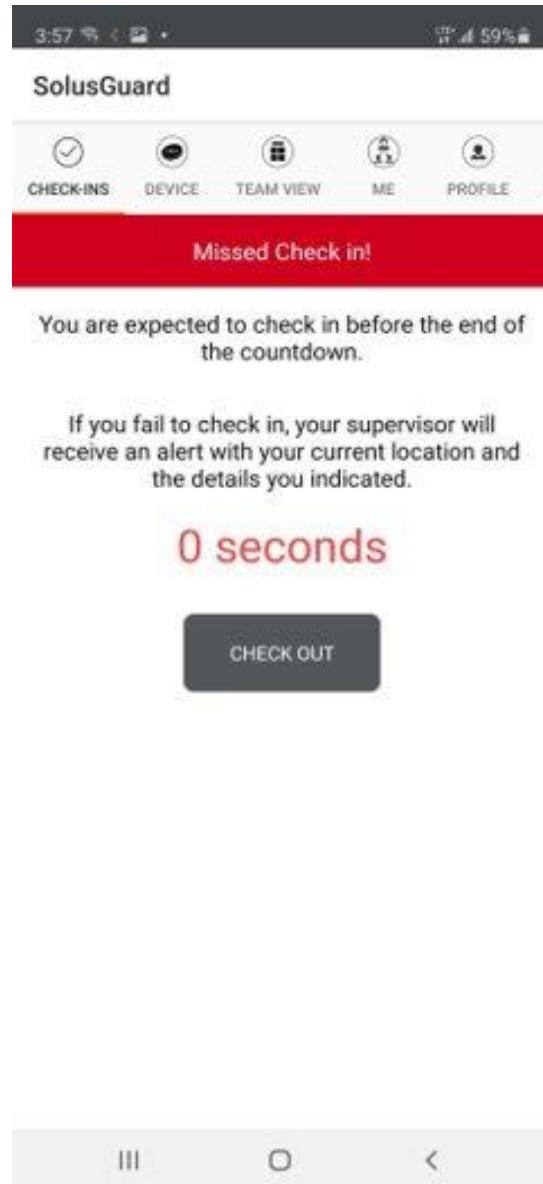
Press "Restart" to reset the timer.



Two minutes before your timer expires, SolusGuard will remind you to check in.

Press "Check Out" at any time to end the monitoring session.

Check-In Service- Expired Check In Session



Once the timer expires, notifications go out to indicate that you've missed your check in.

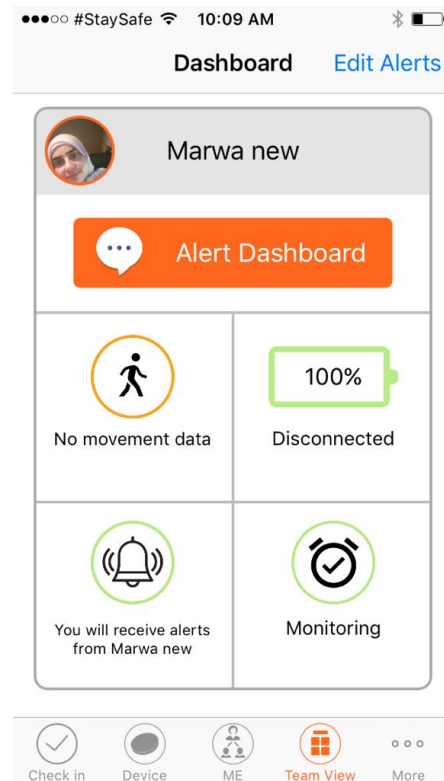
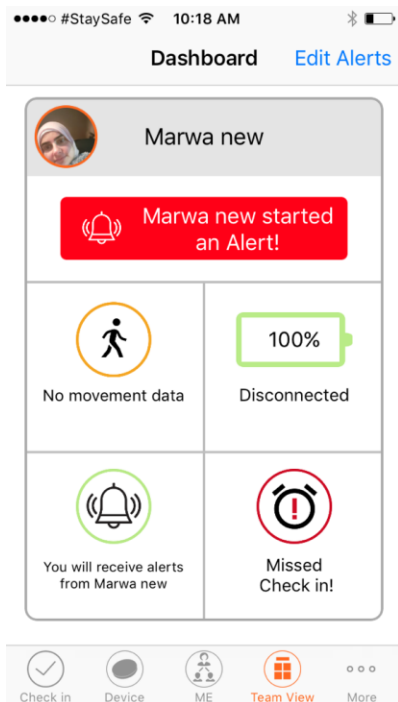
Simply press "check-out" to let everyone know you are OK.

Pro Tip: If you missed a check in, but want to continue your session, you must "Check Out" first and then restart the session.

Emergency Contact View

Emergency contacts can view the user's Check In status from the Team View:

- Not Monitoring
- Monitoring (Check in session is running)
- Missed Check In!



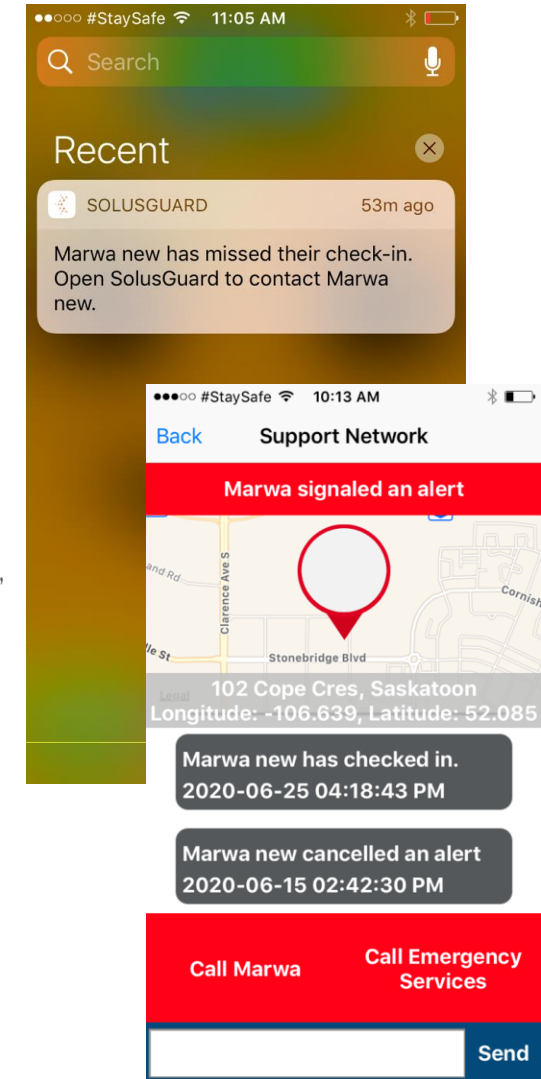
Emergency Contact View

As well, when a check in is missed, the NMC and emergency contacts will receive a notification.

The contacts can click on the notification to go directly to the SolusGuard app.

When the contact enters the app, they are presented with this screen, called the alert dashboard.

This screen has the user's location, as well as the history feed of alert activity and the group chat function to communicate with the group.



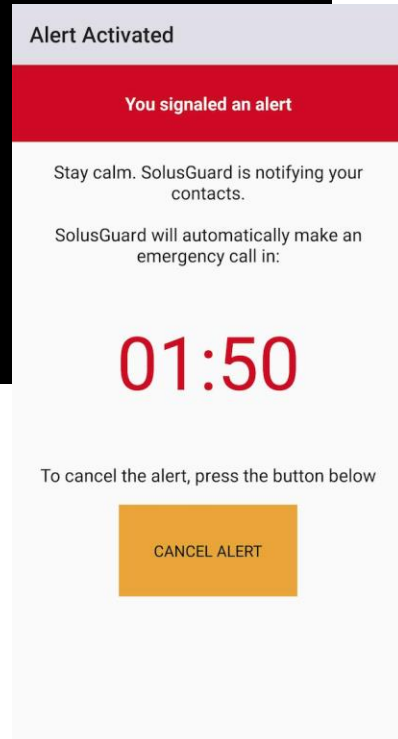
Emergency Alerts

In an emergency, simply press the button on the Solusguard device to start the alert process.

User View

When you set off the alert, you will receive a notification on your phone.

Click on the notification to go directly to the SolusGuard app.



When you enter the app, you will be presented with this screen.

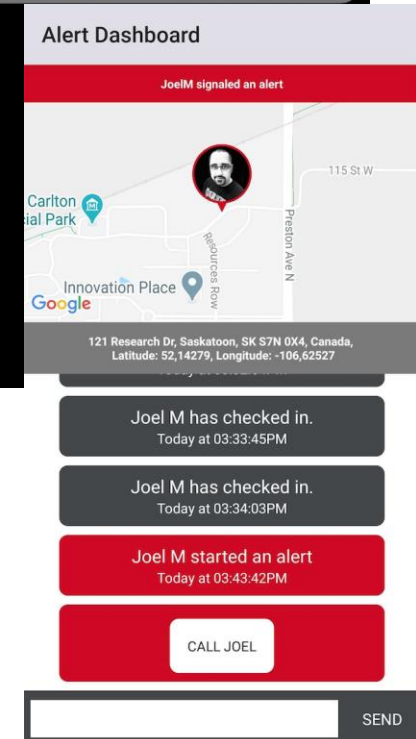
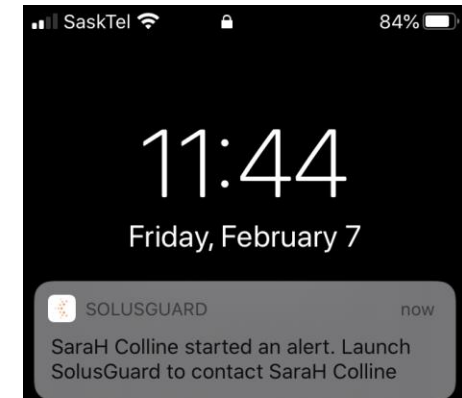
Emergency Contact View

On the other end, when an alert is started, the NMC and emergency contacts will receive a notification.

The contacts can click on the notification to go directly to the SolusGuard app.

When the contact enters the app, they will be presented with this screen, called the alert dashboard.

This screen has the user's location, as well as the history feed of alert activity. It also has a "Call" button during active alerts to help the contacts reach out more easily.

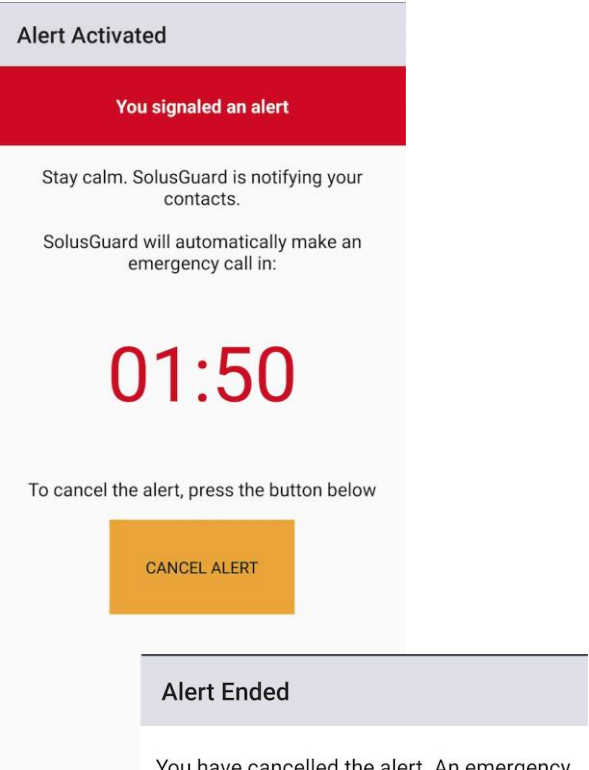


Emergency Alerts

SolusGuard alerts can be cancelled only by the user, in one of two ways:

- 1) The user presses the "Cancel Alert" button in the app.
- 2) The user connects a phone call.

User View



The "Cancel Alert" button is found on the screen that automatically pops up in an active alert

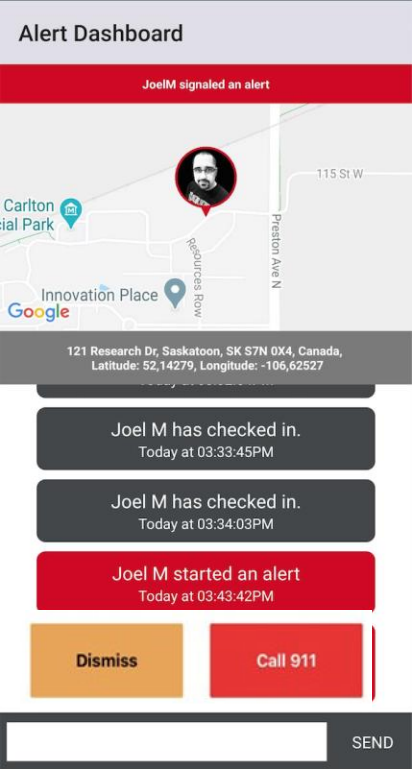
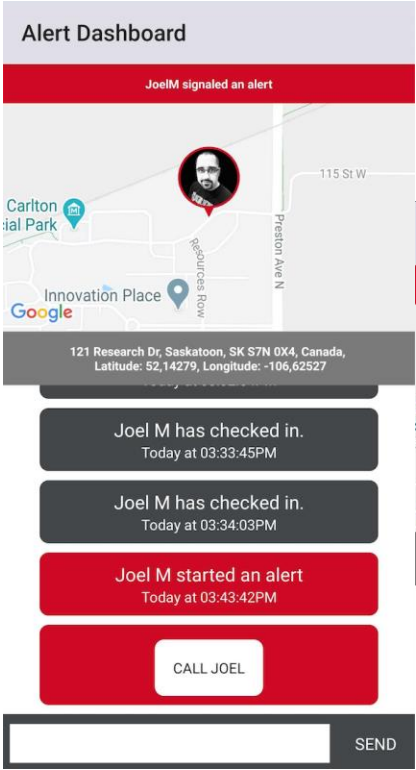
When the alert is cancelled the user's phone will show this message.

Simply press "Done" to finish.



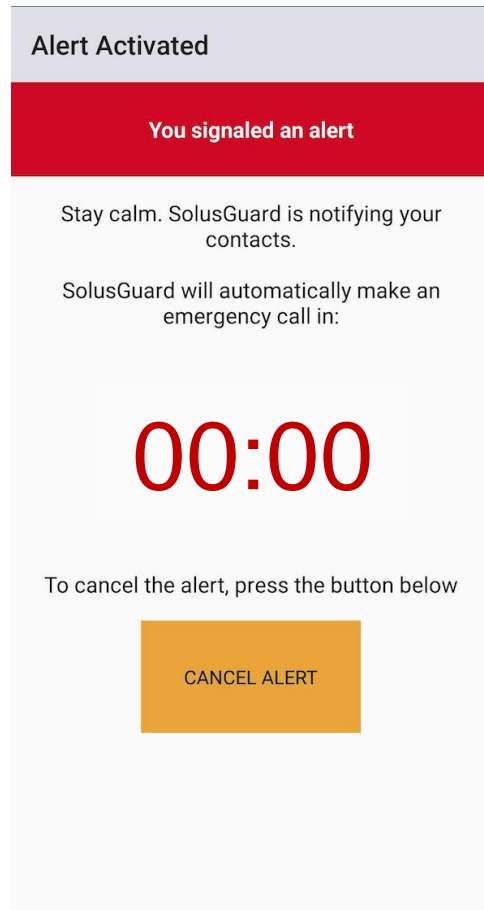
The alert dashboard presents a "Call" button, but this should not be used by the emergency contacts. The NMC officers will be reaching out instead.

Emergency Contact View



When the alert is cancelled the contact is given the opportunity to call 911 or dismiss the alert.

User View



To escalate the alert, just let the timer run out. The backup phone call will automatically be placed.

Emergency Contact View



If an alert escalates the backup phone call is made, the NMC and emergency contacts receive notification that this is happening. The contacts also receive a text message with the last known location of the user.



SolusGuard

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